

COVID-19 Surveys 3-Month Response Supply Chain Disruptions

Silvi Serreqi (EASME)

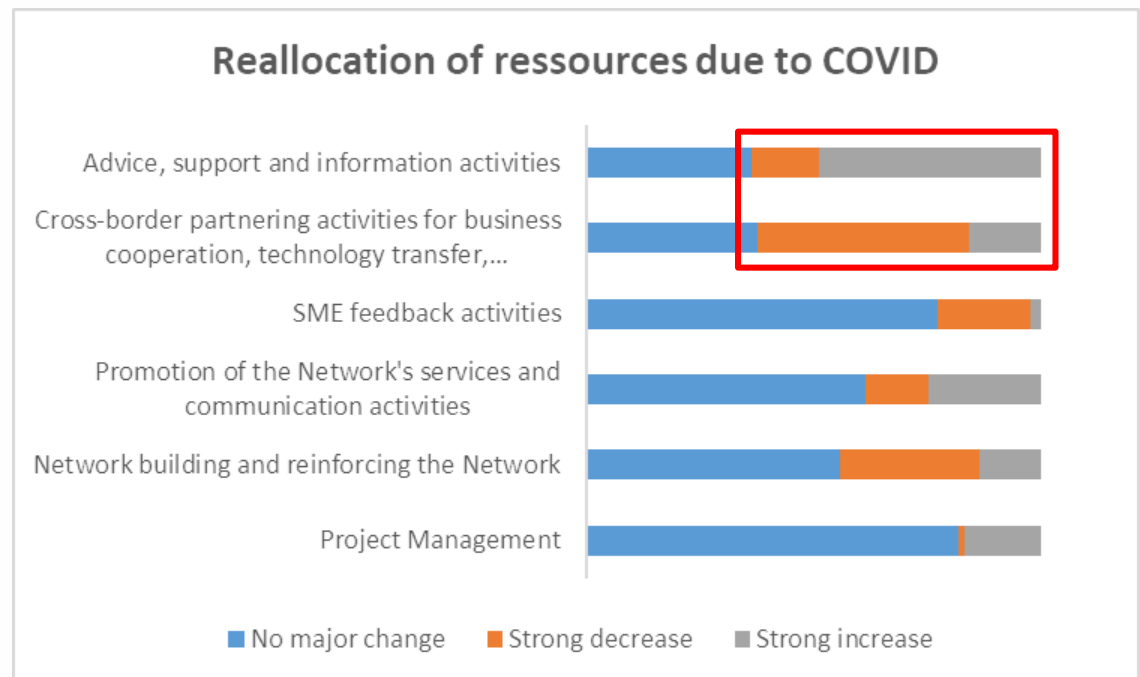
*Supporting Innovators in The Post-
Covid World, 21 October 2020*



COVID-19 response 3-month survey

Goal:

Understand how Network partners adjusted activities to help clients tackle COVID-19 challenges.



How did the Network adapt? Digitizing / Intensifying / Innovating / IT

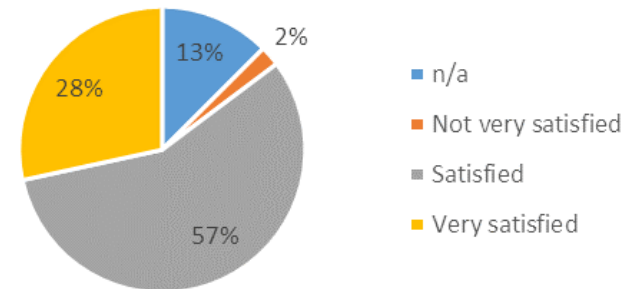
Move online of existing services

Intensification of existing services

New services – COVID-specific online platforms - Advice for crisis / change management, supply chain management. Involvement in regional / national hotlines

IT developments – Adapting Innovation Health Check to SMEs' new situation (DK), new risk analysis tool (SE), developments started to better offer online services (IT)...

Client satisfaction with Network
COVID-19 response



Which additional support do clients need?

- **Access to finance** – but **managing company finances** (liquidity)
- Capacity building on **adaptation to new situations during crises**
- Capacity building on **digitalisation**
- Support to establish more robust **supply / value chains**
- Support on **resilience and sustainability**
- More **virtual matchmaking events** – incl. how to do “online pitches”
- Advice on new **business models** / new **business organisation**
- **Accessing** (innovative) **public procurement**

silvi.serreqi@ec.europa.eu

een.ec.europa.eu

